

# OPTIMIZING ONE BIG BEAUTIFUL BILL IN RURAL HEALTH

A Practical Framework to Align Funding, Compliance, and Data-Driven Innovation in Rural Health



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# **Executive Context: Beyond Compliance, Toward Transformation**

Rural healthcare in the United States stands on the edge of a pivotal transformation. What was once a quiet crisis has now become a national concern- a test of how equitably and sustainably the healthcare system can serve those who live outside major metropolitan areas.

In the last decade alone, **over 100 rural hospitals have closed**, many others are teetering on the brink of insolvency, and entire regions have been left without access to essential care, from obstetric services and trauma units to chronic disease management and mental health support. These aren't just operational losses; they represent the slow erosion of trust, safety, and continuity for millions of Americans who rely on their local providers as the first, and often only, line of care. Against this backdrop, the *One Big Beautiful Bill (OBBB)* and specifically its *Rural Health Transformation Fund (RHTF)*, has emerged as the most significant federal intervention in rural health in decades. By committing **\$50 billion over five years** to strengthen infrastructure, technology, workforce pipelines, and financial resilience, the OBBB marks a bold step toward systemic renewal. It is both an economic stimulus and a moral statement; a recognition that rural health is not a peripheral issue, but a foundational pillar of national wellbeing.

However, **funding alone cannot create transformation**. Financial relief can stabilize, but only leadership can sustain. Rural hospitals that focus solely on grant compliance and reporting will miss the deeper opportunity embedded in this moment: the chance to **reimagine the very operating model of rural healthcare**.

Compliance is the *floor*; the baseline expectation that ensures accountability and access. The *ceiling* is transformation, a future where every rural health system is digitally connected, financially resilient, clinically agile, and community-driven. The difference between the two lies in how leaders choose to interpret their mandate.

The RHTF is not merely a financial vehicle; it is a **strategic catalyst**. It invites rural providers to think beyond survival toward sustainability, to align federal requirements with a forward-looking blueprint for long-term relevance. For some, that might mean building data-driven care networks across county lines. For others, it might mean re-skilling local workforces or investing in telehealth infrastructure that makes care continuous rather than episodic. Whatever the path, the imperative is clear: rural hospitals must evolve from being passive recipients of funding to **architects of resilient ecosystems**.

Transformation, however, requires more than technology upgrades or capital infusion. It demands a **governance mindset**; one that prioritizes transparency, collaboration, and accountability. It calls for hospitals to build alliances with neighboring providers, community organizations, and state planners; to adopt open-data architectures that ensure interoperability; and to cultivate leaders who can balance compliance discipline with entrepreneurial vision.

This roadmap, therefore, serves a dual purpose.

First, it lays out the *practical mechanics* of meeting OBBB's mandates, from eligibility verification and redeterminations to provider screening, compliance reporting, and fund tracking. These steps are essential for program participation.

But more importantly, it reframes each of these compliance measures as an **investment lever**, a building block for long-term capability. A hospital that automates eligibility verification, for instance, is not merely checking a compliance box; it is modernizing its data ecosystem. A hospital that builds community partnerships to document engagement is not just satisfying a CMS requirement; it is deepening its understanding of the social fabric it serves.



The measure of success, then, will not be how efficiently hospitals complete their audits or submit reports, but how effectively they convert these short-term requirements into **enduring competitive** advantages.

Hospitals that embrace this mindset will emerge from OBBB not just compliant but transformed:

- Their financial systems will be more transparent.
- Their data infrastructures will be interoperable.
- Their workforce strategies will be predictive, not reactive.
- And their community relationships will be rooted in trust and shared accountability.

Those that don't may still survive the next five years, but survival without reinvention is a fragile victory.

The OBBB represents a once-in-a-generation chance for rural hospitals to redefine themselves as **anchors of health equity, engines of innovation, and trusted stewards of public investment**. If the last decade was about rural healthcare struggling to keep its doors open, the next decade can be about **building systems strong enough to keep communities thriving**.

# 1. Engage in State RHTP Planning

## **Why This Step Matters**

Every transformation begins with alignment.

For rural hospitals, the first and most decisive step in leveraging the *One Big Beautiful Bill (OBBB)* is engaging early and meaningfully in the **State Rural Health Transformation Plan (RHTP)** process.

Each state's RHTP will shape not only how the \$50 billion Rural Health Transformation Fund is distributed but also which systems, coalitions, and innovation pilots receive priority support. Hospitals that remain passive participants risk being governed by plans they did not help design. Those who lead from the front, shaping priorities, offering data, and aligning regional partners, will influence how the next five years of rural health investment unfold.

This stage is not about bureaucracy; it is about **voice and visibility**. By participating early, hospitals can ensure that funding mechanisms, compliance frameworks, and technology mandates reflect the realities of rural care delivery rather than the assumptions of urban policy models.

#### **Action Plan**

## 1. Form a Rural Provider Coalition

Unite nearby hospitals, clinics, and community health centers under a shared mission. A collective proposal carries greater political and operational weight than isolated applications. Coalitions also pool administrative resources, data, and expertise- critical advantages for small, resource-constrained facilities.

## 2. Designate a Dedicated RHTP Project Lead

Appoint a leader responsible for coordinating all state-level planning and stakeholder interactions.

This individual should combine regulatory literacy with operational understanding, ideally someone who can translate policy language into actionable hospital strategies.

## 3. Compile Comprehensive Readiness Data



Gather financial statements, infrastructure audits, workforce statistics, and service-line analyses to illustrate both current capacity and future potential.

This evidence base strengthens your ability to influence the state's prioritization decisions.

## 4. Prepare Impact Statements for Public Comment

When states open comment periods, submit concise, data-rich narratives that demonstrate local impact:

- a. Economic consequences of potential closures
- b. Community benefits of sustaining specific service lines
- c. Workforce implications for underserved regions

Such contributions shape how policymakers score and rank transformation proposals.

# **Governance Insight**

Coalitions fail not because of a lack of passion but because of a lack of structure. Effective collaboration requires **governance discipline**- the clear assignment of authority, accountability, and communication flow.

When forming a coalition:

- **Establish a steering committee** with representation from hospital executives, clinical leaders, finance officers, and community stakeholders.
- **Define decision-making rights** up front: who approves budgets, who signs submissions, who represents the group in state meetings.
- Create transparent dispute-resolution mechanisms to prevent disagreements from derailing progress.
- Develop a communication charter that governs how information, documents, and updates circulate among partners and with external agencies.

Strong governance converts good intentions into lasting influence. It ensures that collaboration endures beyond the current funding cycle and becomes the default way rural providers coordinate around shared challenges.

Hospitals with well-run coalitions often find that their collective credibility extends far beyond the RHTP process, attracting philanthropic grants, academic partnerships, and policy invitations that would be unattainable individually.

## **Technical Solutions**

Technology is the connective tissue that sustains coalition momentum across geography and time zones.

To operate with precision and transparency:

- Adopt cloud-based collaboration platforms (e.g., SharePoint, Google Workspace) for document versioning, task management, and secure file sharing.
- Use data-visualization tools (Power BI, Tableau) to transform spreadsheets into visual narratives that state reviewers can instantly grasp- maps of service gaps, dashboards of closure risk, and community-impact charts.
- Implement teleconferencing and workflow-management tools (Teams, Zoom, Asana) to maintain regular communication cadence and ensure accountability.

Digital infrastructure doesn't just streamline operations; it **signals professionalism and readiness**; traits that state evaluators instinctively trust when allocating competitive funds.



## **Strategic Perspective**

Engaging in the RHTP process is more than administrative compliance; it is an act of leadership. Hospitals that influence state planning are effectively co-authoring the blueprint for rural healthcare in their region.

A proactive stance enables leaders to:

- Shape how transformation dollars are prioritized- for technology, workforce, or service delivery.
- Ensure that interoperability, equity, and sustainability become embedded criteria, not
  afterthoughts.
- Build reputational capital as trusted advisors to state policymakers- a positioning that pays dividends long after OBBB concludes.

Ultimately, participation in RHTP planning is where compliance meets strategy.

It is where rural hospitals prove that they are not passive recipients of policy but **active architects** of the next era of care.

# 2. Prioritize Qualifying Uses for Funding

## **Why This Step Matters**

Rural hospitals are facing a paradox of choice. The *One Big Beautiful Bill (OBBB)* has unlocked a historic pool of federal funding, but the challenge lies in **deciding where to invest first**.

The Rural Health Transformation Fund (RHTF) offers flexibility: infrastructure modernization, workforce retention, technology upgrades, and population health interventions all qualify as eligible uses. Yet, the hospitals that will thrive are those that make **strategic**, **future-proof decisions**, not reactive or short-term ones.

The temptation in times of financial relief is to fix the most visible problems- the leaky roof, the outdated server, the temporary staff shortage. But transformation capital must be treated differently. Every investment should answer two fundamental questions:

- 1. Will this strengthen our operational resilience today?
- 2. Will this position us to compete and collaborate tomorrow?

The most successful health systems will be those that think of OBBB not as a grant to be spent, but as **seed capital for reinvention**.

## **Action Plan**

## 1. Identify Three to Five High-Impact Investment Areas

Prioritize initiatives that create measurable clinical and financial outcomes. Examples include:

- EMR modernization to support interoperability and digital quality reporting.
- Cybersecurity upgrades to safeguard patient data amid rising ransomware threats
- o **Chronic disease management programs** that integrate remote monitoring and care coordination.



 Workforce stabilization and development, focusing on training and retaining local talent.

These aren't just operational improvements; they are enablers of long-term competitiveness.

# 2. Develop Pilot Proposals for Each Priority Area

Draft pilot concepts that can be scaled statewide or replicated across multiple facilities. A strong pilot includes clear objectives, defined KPIs, financial projections, and a sustainability plan.

# 3. Engage Early with State Medicaid Planners

Share your cost-benefit models before official submission. Hospitals that engage early are often able to shape the state's scoring rubric or secure alignment with complementary Medicaid waivers.

# 4. Map Out Funding Synergies

Identify overlaps with other programs such as HRSA Outreach Grants or philanthropic initiatives like Claritev's Rural Health Grant. Position your projects to attract *co-investment* and *cost-sharing opportunities*, maximizing long-term ROI.

#### **Technical Solutions**

## Conduct a Comprehensive Technical Needs Assessment

Partner with an IT consulting firm to inventory current systems, identify compatibility gaps, and prioritize upgrades based on readiness and impact.

Include hardware, network, and security audits as part of the baseline.

## • Adopt Project Management Tools

Use platforms such as *Asana, Trello, or MS Project* to track proposal status, dependencies, and deadlines across departments.

Assign clear ownership for each deliverable and set automated reminders for milestones.

## • Implement Modular Analytics Frameworks

Use ROI calculators and scenario-planning models to test different investment paths. For example, calculate how EMR modernization might affect throughput, readmission rates, or reimbursement timelines.

Quantitative clarity builds credibility with both state reviewers and internal boards.

## **Strategic Lens**

Prioritization is not only about compliance; it's about positioning.

The right funding choices can determine whether a rural hospital remains reactive and dependent or becomes a regional leader in innovation and data-driven care.

When evaluating investment areas, leaders should look through two complementary lenses:

## 1. Immediate Operational Impact:

How directly will this project stabilize or improve current operations? Will it reduce revenue leakage, address workforce shortages, or enhance patient throughput?

## 2. Long-Term Strategic Value:

How will this investment build capacity for the future; for interoperability, Al-driven analytics, or value-based contracting?

For instance:



- An EMR upgrade should not end with better documentation- it should enable integration
  with FHIR APIs, CMS data-exchange mandates, and digital quality measures.
- A **cybersecurity overhaul** should include workforce awareness programs, ensuring that technology upgrades are matched with cultural readiness.
- A workforce investment should go beyond short-term staffing bonuses and instead build local residency programs, loan forgiveness pipelines, or regional training collaborations.

## Funding Synergy: Building Layers of Sustainability

Rural hospitals rarely survive on a single funding stream. The systems that thrive are those that **layer capital** from multiple sources, blending federal, state, and philanthropic opportunities into a coherent financial strategy.

For example:

- An OBBB-funded infrastructure upgrade can be paired with a HRSA grant for community outreach, creating a continuum of investment from hardware to health outcomes.
- Something like a **Claritev-funded education initiative** can complement OBBB's workforce component, turning temporary training efforts into lasting local talent pipelines.

This layered funding approach turns episodic grants into **interlocking revenue and impact models**. It ensures that hospitals continue to innovate even after federal funding sunsets in 2030. **Operational Perspective** 

To turn these priorities into tangible projects, rural hospital executives should institutionalize three habits of high-performing systems:

## 1. Strategic Foresight:

Build a five-year roadmap for each OBBB investment area, including projected ROI, sustainability plans, and post-funding continuity.

## 2. Transparent Governance:

Create cross-functional steering committees, blending finance, clinical, IT, and compliance voices, to evaluate proposals and monitor execution.

#### 3. Continuous Measurement:

Treat every investment as a hypothesis to be tested. Define KPIs for utilization, cost reduction, and community impact, and review them quarterly.

When funding decisions are guided by both **compliance discipline** and **strategic foresight**, OBBB becomes more than a grant program; it becomes the backbone of a long-term transformation strategy for rural America.

# 3. Ensure State Compliance and Reporting

## **Why This Step Matters**

In an era of expanding oversight and shrinking margins, **compliance has become a defining measure of leadership**.

For many rural hospitals, compliance has traditionally been seen as a defensive function; something necessary to avoid penalties or clawbacks. But under the *One Big Beautiful Bill (OBBB)*, compliance is more than a safeguard; it is a *strategic differentiator* and a *trust currency*.



The Rural Health Transformation Fund (RHTF) mandates rigorous reporting, auditing, and data transparency. These aren't arbitrary bureaucratic hurdles; they are deliberate mechanisms designed to ensure that transformation funds create measurable, equitable outcomes. Hospitals that view these requirements as an opportunity rather than a burden can **leverage compliance** to build institutional credibility, with the state, with CMS, and with their communities.

In the next five years, the most respected hospitals will be those that can show, with precision and confidence, how every dollar invested translated into better care and stronger systems.

## **Action Plan**

## 1. Designate a Compliance Coordinator

Assign a single point of accountability- ideally the same person serving as the RHTP project lead or a senior compliance officer with both policy and operational fluency. This role should integrate three disciplines: financial oversight, CMS reporting, and risk management.

## 2. Establish Structured Internal Audits

Create a schedule of quarterly and annual internal audits that mirror CMS's own review cadence.

Focus not just on identifying discrepancies but on understanding their root causes. Each audit should end with a corrective action plan and clear ownership of remediation.

## 3. Develop Key Performance Dashboards

Build dashboards that give executives and board members a real-time view of compliance metrics: fund utilization, program milestones, eligibility rechecks, and provider screening results.

These dashboards turn compliance into an **ongoing management practice** rather than a retrospective exercise.

# 4. Build a Culture of Documentation Discipline

Embed compliance expectations into daily operations. Every financial transaction, eligibility review, or service change tied to OBBB funding should be **digitally documented**, **timestamped**, **and reviewable**.

Encourage department heads to treat documentation as a signal of operational maturity, not red tape.

## **Technical Solutions**

Compliance excellence depends on systems that make accuracy effortless and transparency automatic.

## Financial Management Platforms:

Implement fund-specific tracking systems such as *Blackbaud Financial Edge NXT* or SAP Fund Management.

Configure them to tag every OBBB-related expenditure with unique codes, enabling precise reconciliation and easy audit extraction.

# • Integrated Reporting Dashboards:

Connect your EHR, billing, and finance systems to real-time dashboards (Power BI, Tableau) to track compliance KPIs, identify trends, and flag anomalies early.

# • Secure Document Management:

Deploy digital workflow tools such as *DocuSign CLM* or *Ironclad* for contract approvals, attestations, and audit trails. These platforms ensure that every signature, amendment, or



approval is logged and traceable, reducing audit risk and administrative overhead.

## Automated Notifications:

Set up workflow alerts for upcoming reporting deadlines, missing documentation, or pending board approvals. Automation transforms compliance from a reactive scramble into a proactive rhythm.

## **Risk-Opportunity Perspective**

Compliance is often treated as a cost center, but under OBBB, it can and should be leveraged as a **competitive advantage**.

There are two sides to this equation:

#### The Risk Side:

Non-compliance doesn't only risk financial penalties or funding clawbacks; it can inflict deeper reputational harm.

In small healthcare ecosystems, where relationships with state agencies and payers are built over years, trust lost once is hard to regain.

A single lapse in reporting or misallocation of funds can shrink a hospital's influence and future funding eligibility.

# The Opportunity Side:

Hospitals that excel in compliance often find themselves on the **inside track** for additional grants, pilot programs, and advisory roles.

Transparent dashboards, punctual reporting, and clear audit trails communicate one thing above all else- *credibility*.

When regulators and partners trust a hospital's numbers, they are far more likely to extend partnership opportunities and early access to innovation funds.

Compliance, therefore, is not the opposite of agility; it is its enabler.

Hospitals with disciplined systems are free to innovate because they know that their governance backbone can withstand scrutiny.

#### **Governance Integration**

To institutionalize compliance as a strategic pillar:

## • Integrate Compliance into Executive Governance:

Every board or C-suite meeting should include a compliance dashboard review. Treat compliance metrics as seriously as clinical quality or financial performance.

## • Cross-Functional Ownership:

Build a compliance committee that includes representatives from finance, IT, clinical operations, and HR. This breaks silos and ensures shared responsibility across departments.

# • Transparent Escalation Pathways:

Establish clear escalation protocols for discrepancies or missed targets. Empower compliance leads to raise issues directly to the C-suite without bureaucratic delay.

This governance integration turns compliance from an isolated function into a **collective discipline**, woven into the organization's daily rhythm.

## Strategic Takeaway

Compliance under OBBB is more than a set of obligations; it is a stage on which hospitals demonstrate **integrity**, **leadership**, **and foresight**.

In the new era of transparency, compliance will define not only who receives funding, but who



## earns trust.

Hospitals that build compliance frameworks capable of both meeting and exceeding CMS standards position themselves as **preferred partners**- for states, payers, and community coalitions alike.

The lesson is clear:

Compliance is not just about avoiding risk; it is about earning influence.

And influence, in rural healthcare, is the new currency of sustainability.

# 4. Accelerate Medicaid Patient and Provider Eligibility Verification

## **Why This Step Matters**

Eligibility verification might seem like an administrative detail; a back-office process, but in the current landscape, it's a **cornerstone of both compliance and sustainability**. In rural healthcare, where margins are tight and payer mix heavily dependent on Medicaid, even minor inaccuracies in eligibility data can cascade into revenue loss, compliance risk, and patient distrust.

With the *One Big Beautiful Bill (OBBB)* and its Rural Health Transformation Fund (RHTF), CMS has placed significant emphasis on the **accuracy, timeliness, and automation of eligibility processes**. The reasoning is clear: transformation funding must support not just financial stability, but program integrity.

Inaccurate or outdated enrollment data can lead to:

- Reimbursement delays or denials due to coverage lapses
- Duplicate or fraudulent claims that invite audits and penalties
- Disenrollment of eligible individuals who rely on continuous coverage

Automating eligibility verification, therefore, isn't a technical upgrade; it's a **strategic imperative**. Hospitals that invest in modernized verification systems not only reduce administrative burden but also strengthen patient trust, financial predictability, and regulatory standing.

## **Action Plan**

## 1. Partner with State Medicaid Agencies for Automated Data Exchange

Establish secure API-driven connections to Medicaid databases that allow automatic updates of enrolled patients and providers.

These integrations should sync with key national sources, including:

- o The Social Security Death Master File
- The USPS National Change of Address (NCOA) database
- State and county vital records
- Managed care partner rosters

# 2. Implement Real-Time Cross-Checks and Disenrollment Policies

Set up automated quarterly eligibility verification cycles.

For confirmed deceased or ineligible patients/providers, execute disenrollment immediately, but ensure that processes are transparent, well-communicated, and reversible when necessary.

3. Designate a Cross-Functional Eligibility Compliance Team



Combine expertise from revenue cycle management, IT, and patient access. This team should be responsible for validating exceptions, communicating changes to patients, and resolving discrepancies quickly.

# 4. Document Every Verification Cycle

Maintain detailed digital records of verification runs, outcomes, and exceptions. These logs not only support audits but also provide valuable analytics for identifying coverage churn patterns.

## **Change Management Considerations**

Automation is not just a technology project; it's a **change in culture and rhythm**. In rural hospitals, where staff are often multitasking across functions, introducing automated verification can disrupt established workflows if not managed carefully.

A strong change management plan ensures that the transition strengthens, not stresses, the workforce.

Key components include:

# • Staff Readiness and Training

Equip registration, billing, and front-desk staff with not just technical training but also narrative confidence: how to explain the new process to patients calmly and clearly. Position automation as an enabler; something that reduces manual burden rather than replaces human judgment.

## • Patient Communication Strategy

Transparency builds trust. Use multi-channel outreach (letters, text reminders, portal notifications) to inform patients about periodic eligibility checks and documentation requirements.

A well-designed script can transform what might feel like bureaucracy into an act of care and reassurance.

## Cultural Alignment

Reinforce internally that automation is not about replacing empathy with algorithms; it's about ensuring that *no eligible patient slips through the cracks*.

Celebrate operational milestones publicly: "This quarter, we verified 99.6% of records with zero errors." Numbers like that become morale boosters and symbols of institutional pride.

## **Technical Solutions**

To operationalize this modernization effectively:

## • Integrate Eligibility Verification Modules within the EHR

Modern EHRs like Epic, Cerner, or Meditech support embedded eligibility workflows. For smaller hospitals, middleware such as *Redox* or *Change Healthcare* can act as a bridge between legacy systems and Medicaid databases.

# Deploy Robotic Process Automation (RPA)

Use RPA bots to perform routine batch eligibility checks, reconcile mismatches, and flag exceptions for human review.

Automating these steps can reduce manual workload by 40–60% and drastically cut turnaround time.

# Leverage Advanced Identity-Matching Tools

Incorporate third-party solutions such as *LexisNexis RiskView* or *Equifax Workforce Solutions* to detect identity discrepancies, confirm residency, and prevent fraudulent



enrollments.

## • Establish Secure Audit Trails

Ensure that every eligibility transaction generates an immutable log. This both satisfies CMS audit requirements and allows leadership to measure operational efficiency.

## **Governance and Oversight**

Automation succeeds when it is anchored in governance.

Create clear ownership models:

- The Compliance Officer oversees regulatory adherence and audit readiness.
- The IT Director ensures technical security and uptime.
- The Patient Access Lead manages communication, training, and frontline issue resolution.

A quarterly **Eligibility Governance Review** should analyze key metrics such as:

- Number of discrepancies detected and resolved
- Average turnaround time for verification
- Percentage of real-time verifications completed without manual intervention

By tracking these indicators, leaders turn compliance metrics into **management tools**- signals that reveal operational health and data maturity.

# Strategic Insight: From Verification to Trust

In rural healthcare, where community relationships often run deeper than organizational hierarchies, **trust is currency**.

Automating eligibility verification strengthens that trust by ensuring every patient interaction begins from a place of accuracy and integrity.

For example:

- A patient never has to re-explain why their Medicaid card isn't active.
- A billing clerk no longer spends hours manually cross-checking rosters.
- A hospital CFO gains reliable data to forecast revenue with confidence.

When the system runs transparently, **patients feel respected**, **staff feel supported**, **and leaders feel in control**.

Automation, therefore, is not just a compliance win. It's a strategic investment in credibility and compassion.

It allows rural hospitals to operate with the precision of large health systems, without losing their human touch.

## 5. Enhance Compliance with Six-Month Redeterminations

## **Why This Step Matters**

Redetermination is the quiet fulcrum on which Medicaid coverage, and by extension, community health, balances.

For most rural hospitals, Medicaid enrollees make up a significant share of the patient base. When coverage lapses, even temporarily, it disrupts not only reimbursement but also **continuity of care**. Patients delay visits, abandon prescriptions, and disengage from preventive programs.

Under the One Big Beautiful Bill (OBBB), CMS now expects hospitals to demonstrate proactive



systems that safeguard patients from unintentional disenrollment while maintaining program integrity.

Six-month redeterminations, if handled well, are more than a compliance requirement; they become an **opportunity to deepen equity**, **strengthen patient relationships**, **and stabilize revenue**.

The key insight: every successful redetermination cycle is a *story of retention*- a family that continues to receive maternal care, a diabetic patient who keeps their medication, a senior who avoids a coverage gap during a crisis.

Hospitals that master this process do more than protect funding; they protect lives.

#### **Action Plan**

#### 1. Automate Notifications and Reminders

Implement automated reminder systems (SMS, email, portal alerts, or IVR calls) that notify patients well before their redetermination date.

Automation ensures consistency; no patient is forgotten because staff are overburdened.

#### 2. Offer Guided Patient Assistance

Set up enrollment assistance desks or digital self-service kiosks where patients can receive help with documentation, scanning, or uploading forms. Pair automation with the human touch: nothing reinforces trust like a staff member who helps a patient navigate complex paperwork.

## 3. Create an Internal Redetermination Calendar

Track all upcoming cycles at the patient-cohort level (by county, program type, or population group) to anticipate workload peaks.

A clear cadence ensures that renewals are managed systematically rather than reactively.

## 4. Measure and Review Outcomes

Track metrics such as:

- o % of patients renewed successfully on time
- o % of disenrollments due to incomplete documentation
- o Average processing time per case

Use these metrics to refine outreach and resource allocation every quarter.

## **Technical Solutions**

Technology can transform redeterminations from a manual paperwork chase into a **continuous engagement process**.

• Integrate Redetermination Tracking within Patient-Registration or CRM Platforms

Tools like Salesforce Health Cloud, AthenaOne, or Cerner CRM can be configured to
manage reminders, upload documentation, and track follow-up tasks.

## • Digitize Intake Forms and Auto-Populate Known Data

Pre-filling demographic and insurance information from the EHR reduces human error and speeds up the process.

## Deploy Analytics to Identify At-Risk Patients

Use predictive models to flag patients most likely to miss redetermination deadlines, for example, those with frequent address changes, language barriers, or prior coverage gaps. These insights allow targeted outreach instead of blanket communication.



## • Build Integration with Medicaid Portals

Where possible, set up secure APIs to push verified data directly to state Medicaid systems, eliminating redundant data entry.

# **Patient Equity and Engagement**

Redetermination is often the point where bureaucracy meets vulnerability. Elderly patients, individuals with disabilities, and low-income families face the greatest risk of falling through the cracks.

Hospitals must treat redetermination not just as a compliance cycle but as a **moment of empathy**; a chance to prove that the institution stands beside its community.

Key actions include:

## • Deploying Patient Navigators:

Staff who guide patients one-on-one through renewal requirements, particularly those with limited digital access or literacy.

# • Partnering with Local Organizations:

Work with churches, food banks, community centers, and senior groups that already have trust relationships in place. They can serve as decentralized touchpoints for outreach.

## Multilingual and Accessible Communication:

Offer renewal materials and reminders in the predominant local languages. Use simple, jargon-free language and larger print for elderly populations.

# • Empowering Patients through Education:

Host community workshops or webinars that explain the redetermination process and the importance of timely documentation. Knowledge reduces anxiety, and anxiety often drives disengagement.

Embedding these practices transforms compliance into compassion. Each successful renewal reinforces the hospital's role as a **trusted ally, not a distant bureaucracy**.

## **Governance and Accountability**

Compliance with redeterminations should be governed with the same rigor as financial reporting. Establish a **Redetermination Oversight Committee** composed of leaders from compliance, revenue cycle, patient access, and community outreach.

Responsibilities should include:

- Reviewing monthly progress reports and exception lists
- Approving policy updates or communication scripts
- · Coordinating training for frontline staff
- Escalating systemic issues (e.g., IT failures or policy bottlenecks) directly to the C-suite

An effective governance model ensures redetermination remains visible at the executive level, signaling that **equity and compliance share equal priority**.

## Strategic Perspective: From Compliance to Continuity

Too often, hospitals treat redetermination as a repetitive administrative burden. In reality, it's one of the clearest indicators of **organizational empathy and operational readiness**.

A hospital that manages redeterminations well demonstrates that it knows its patients, anticipates their needs, and designs systems to keep them cared for.

The ripple effects are tangible:



- For Patients: Fewer coverage interruptions, fewer emergency visits, better medication adherence.
- For Staff: Reduced stress, predictable workloads, higher morale.
- **For Leadership:** Stable revenue cycles, stronger compliance metrics, enhanced reputation with regulators and funders.

When rural hospitals frame redeterminations as part of a broader mission to **safeguard continuity of care**, they move from reactive compliance to proactive stewardship.

In this light, redetermination becomes not a deadline to meet, but a **promise to keep**- the promise that every eligible person remains connected to care, and that transformation funding is translated into tangible, equitable outcomes.

# 6. Document Community Engagement and Exemptions

## **Why This Step Matters**

For many rural hospitals, the term *community engagement documentation* can sound like an administrative footnote- a requirement buried in the fine print of the *One Big Beautiful Bill (OBBB)*. But in truth, it represents something far larger: a structured way to listen to the community you serve.

OBBB and its Rural Health Transformation Fund (RHTF) place explicit emphasis on transparency and accountability in how hospitals record work participation, service activity, and hardship exemptions among Medicaid enrollees.

The purpose is not simply to monitor compliance, but to **create a feedback loop between policy and lived experience**- to ensure that regulations are informed by the realities of rural life rather than assumptions from afar.

Every exemption or engagement record tells a story:

- A single mother unable to meet work requirements because of unreliable childcare
- A farmer who can't attend scheduled appointments due to seasonal workloads
- A patient declining community service participation because of transportation barriers

When collected thoughtfully, this data becomes a **diagnostic tool for equity**, revealing patterns of social and economic strain that no audit or claims dataset could ever capture.

## **Action Plan**

## 1. Train Staff on Documentation Requirements and Empathy

Train clinical, financial, and care coordination teams on what needs to be documented, but also why it matters.

Encourage them to approach exemption documentation not as "form-filling" but as *context-capturing*: a way to understand patient circumstances more deeply.

## 2. Create Simple, Multi-Channel Reporting Workflows

Offer patients several accessible ways to submit documentation: paper forms for inperson visits, phone options for remote areas, and online portals for digital users. Flexibility ensures inclusion; no patient should lose eligibility because the process favored one channel over another.

## 3. Integrate Real-Time Tracking Systems



Build digital workflows that record each exemption or engagement report automatically and flag cases requiring follow-up.

This prevents backlogs and reduces manual errors.

# 4. Close the Loop with Verification and Feedback

Once exemptions are logged, ensure they are verified promptly, and where appropriate, use follow-up calls or patient navigators to confirm that the issue has been addressed.

## **Technical Solutions**

Technology plays a critical enabling role in creating systems that are both compliant and compassionate.

## • Digital Document Capture and Workflow Tools

Use solutions such as *DocuSign*, *Formstack*, or *Jotform Enterprise* to collect, store, and route exemption documentation securely.

These platforms can timestamp submissions, capture e-signatures, and generate instant audit trails.

## • Integration with Eligibility Systems and EHRs

Link exemption data directly to patient records within the EHR.

When clinicians or care coordinators open a chart, they should be able to see the exemption status, associated hardship reason, and follow-up actions, reducing fragmentation and improving care continuity.

## • Real-Time Dashboards for Oversight

Use business intelligence tools (e.g., *Power BI, Tableau*) to create live dashboards tracking exemption categories, volumes, and trends.

For instance, if one county shows a spike in hardship exemptions citing "transportation issues," leadership can explore targeted partnerships or funding for mobility assistance.

## • Automated Alerts and Follow-Up Reminders

Configure automated alerts to notify staff when exemptions are about to expire or require re-verification.

This ensures that compliance timelines are met without relying on manual tracking.

## From Documentation to Insight: The Strategic Opportunity

This process should not end with data collection. When analyzed properly, exemption and engagement documentation becomes a **window into the social determinants of health (SDoH)** that shape patient outcomes and drive utilization patterns.

Hospitals can transform compliance into community intelligence by:

## • Analyzing Exemption Patterns:

Identify recurring reasons- childcare gaps, transportation issues, disability, employment instability, to inform broader social-support initiatives.

## • Integrating Findings into Strategy:

Use exemption insights when designing community programs, staffing outreach initiatives, or applying for grants like HRSA's Outreach Program or Claritev's Rural Health Grant.

## • Collaborating with Local Partners:

Share anonymized insights with local nonprofits, workforce boards, or transportation authorities to co-create solutions that address the root causes revealed by exemption



data.

In this way, compliance documentation evolves into **strategic listening**, helping hospitals see, quantify, and respond to barriers that policy alone cannot fix.

## **Governance and Oversight**

Accountability and empathy can coexist. Hospitals should formalize governance mechanisms to ensure documentation integrity while maintaining sensitivity to patient realities.

## • Assign Clear Ownership:

Determine whether the Compliance Office or Population Health team owns exemption reporting, and ensure that roles are clearly defined.

#### • Establish Review Cadence:

Conduct quarterly reviews of exemption data trends, validation rates, and turnaround times.

Share high-level summaries with executive leadership and board members to maintain visibility.

## • Define Escalation Protocols:

If patterns of systemic hardship (e.g., widespread inability to meet engagement requirements) emerge, escalate them to state partners for policy consideration.

By institutionalizing governance, hospitals position themselves not only as compliant entities but as *trusted narrators* of rural life, translating frontline stories into actionable insights for policymakers.

## Community Voice: Beyond Compliance Toward Partnership

Community engagement is not a one-way transaction; it's a conversation. Hospitals can elevate this process by creating **feedback mechanisms** that invite patients and community leaders into solution-building.

For example:

- Establish **Patient Advisory Panels** that review anonymized exemption data and help interpret community sentiment.
- Convene **quarterly listening sessions** with local leaders, faith-based organizations, and advocacy groups to discuss emerging challenges and potential collaborations.
- Share **aggregate insights** back to the community; demonstrating transparency and reinforcing that compliance data is being used to make tangible improvements.

These actions build trust and turn documentation from a compliance checkbox into a **social contract**- a visible commitment that the hospital is listening, learning, and acting in alignment with community realities.

## Strategic Perspective: From Policy Requirement to Moral Imperative

The documentation of community engagement and exemptions may be mandated by law, but the spirit behind it is profoundly human.

In rural America, hospitals are more than healthcare providers; they are community anchors, employers, and conveners of hope.

By capturing and understanding the stories behind every exemption, leaders can bridge the gap between **policy intent and lived experience**.

When hospitals treat this process not as bureaucratic overhead but as a source of intelligence and empathy, they transform their role in the ecosystem. They cease to be passive implementers



of compliance and become active designers of community resilience.

Ultimately, documenting engagement is not just about proving what was done; it's about illuminating why people struggle to stay connected to care.

And in that understanding lies the foundation for a more equitable, adaptive, and genuinely transformational rural health system.

# 7. Automate Provider Screening and Exclusion Compliance

# **Why This Step Matters**

Behind every compliant healthcare organization lies one fundamental truth: **the integrity of care** begins with the integrity of those who deliver it.

Under the *One Big Beautiful Bill (OBBB)*, CMS and state agencies are increasing scrutiny of provider eligibility, requiring hospitals to validate, at regular intervals, that no sanctioned, deceased, or excluded individual remains active in care delivery or billing systems.

This is not a bureaucratic exercise; it's a matter of ethics, accountability, and public trust. For rural hospitals, where staff shortages often force multi-role practitioners and reliance on temporary or part-time providers, the **risk surface for non-compliance grows exponentially**.

Failure to perform systematic screenings can lead to severe consequences:

- Financial Penalties and fund clawbacks under CMS and OIG regulations
- Reputational Damage from association with sanctioned providers
- Clinical and Legal Liability if care is rendered under an invalid license or fraudulent identity

Automation, therefore, is not optional; it's the only scalable and defensible approach. By embedding real-time provider screening into HR and credentialing systems, hospitals can safeguard compliance, uphold clinical standards, and strengthen public confidence in their operations.

#### **Action Plan**

# 1. Institutionalize Quarterly Provider Screening

Conduct automated quarterly screenings of all active and affiliated providers against the following databases:

- o Social Security Death Master File
- OIG List of Excluded Individuals and Entities (LEIE)
- State Medicaid Exclusion Lists
- National Plan and Provider Enumeration System (NPPES)
- National Practitioner Data Bank (NPDB)

These checks should cover both employed and contracted providers, including telehealth partners and locum tenens clinicians.

## 2. Automate Cross-Matching and Alerts

Implement rule-based alerts that automatically flag potential mismatches (e.g., name variations, NPI discrepancies, or outdated license data).

Ensure that flagged cases trigger a human-led verification review within 48 hours.

## 3. Maintain Digital Audit Trails



Every screening event, from batch verifications to exception resolutions, should be automatically timestamped and stored in a secure audit log.

These records are critical for CMS reporting and future audits.

# 4. Integrate Screening into Onboarding and Offboarding

Make exclusion checks a mandatory step in every provider's onboarding and recredentialing process.

Similarly, ensure that offboarding workflows deactivate provider credentials in EHR and billing systems immediately upon termination.

## **Technical Solutions**

Technology can turn provider screening from a time-consuming chore into a seamless, self-sustaining compliance ecosystem.

# • Credentialing & Compliance Platforms

Deploy solutions like *ProviderTrust*, *VerityStream*, or *Symplr* that integrate directly with OIG, NPDB, and state boards.

These systems automatically sync exclusion updates and cross-reference with your HR and payroll databases.

## • API-Driven Integrations

Use APIs to connect credentialing systems with EHRs and billing platforms, ensuring that ineligible providers cannot submit claims or appear in scheduling workflows.

## • Robotic Process Automation (RPA)

Implement RPA scripts to handle repetitive tasks like downloading exclusion lists, reconciling data formats, and generating compliance reports.

## • Real-Time Dashboards

Use BI tools to visualize provider compliance metrics, showing the number of screenings completed, exceptions flagged, and resolutions achieved per cycle.

This transparency gives executives confidence and allows proactive issue management.

## **Governance and Accountability**

Technology can automate processes, but **governance preserves integrity**. Hospitals should embed provider screening into a broader accountability framework that ensures oversight, escalation, and continuous improvement.

## • Shared Ownership Model

Assign joint responsibility across departments:

- o HR for credential validation
- o Compliance for regulatory tracking and documentation
- o Clinical leadership for operational enforcement and quality assurance

# Board-Level Reporting

Include provider screening outcomes in quarterly board or compliance committee meetings.

Metrics should include:

- Total providers screened
- o Number of matches flagged
- o Resolution time for each alert



o Recurring causes of mismatches

## • Escalation Protocols

Define clear escalation paths for unresolved cases, including immediate notification to state Medicaid offices when required.

Create a rapid-response mechanism for temporary suspensions while investigations are underway.

Strong governance ensures that provider screening is not a siloed compliance task but a system-wide standard of integrity.

# Operational Excellence: From Burden to Advantage

In many rural hospitals, provider screening is perceived as another compliance box to tick. But when approached strategically, it can become an operational advantage:

# • Reducing Risk Exposure:

Automated systems reduce the margin of human error, preventing costly oversight.

## Accelerating Credentialing:

Integrated screenings shorten onboarding cycles for new providers by validating credentials in real time.

## • Enhancing Reputation:

Hospitals that demonstrate clean screening histories earn stronger standing with state agencies, payers, and community boards.

In other words, provider screening is not just about "not getting caught"; it's about **earning trust before it's questioned**.

# Strategic Perspective: Compliance as Credibility

At its core, automating provider screening is about credibility; with regulators, with patients, and with peers.

Every hospital says it values quality and accountability; the ones that can prove it, with transparent data and audit-ready systems, are the ones that will attract new partnerships and pilot opportunities.

In the coming years, as OBBB evolves into broader Medicaid modernization initiatives, CMS and state agencies will look first to **trusted implementers**- organizations that have demonstrated reliability and governance maturity.

By mastering provider screening today, rural hospitals signal that they are ready to play on that larger stage; not just as recipients of transformation funding, but as **partners in shaping the next era of healthcare integrity**.

## 8. Minimize Risk of Duplicate Enrollments and Fraud

## **Why This Step Matters**

Fraud prevention in healthcare is not just about protecting money; it's about protecting trust. Every dollar lost to duplicate enrollment, falsified identity, or unverified claims is a dollar taken away from patient care, staff development, or technology upgrades. In rural healthcare, where margins are already razor-thin, even modest levels of waste or abuse can destabilize entire systems.

Under the One Big Beautiful Bill (OBBB), CMS has amplified its focus on data integrity and fraud



**prevention**, not as an isolated requirement, but as a pillar of long-term sustainability. The logic is clear: transformation funds are meant to build systems that are resilient, efficient, and transparent. Hospitals that allow data inconsistencies or duplications to persist undermine both their financial future and their compliance credibility.

For rural hospitals, this challenge is magnified by geography and infrastructure. Patients frequently move between counties or states, often without consistent documentation updates. Many facilities operate on legacy systems that can't easily cross-check across multiple databases.

As a result, duplicate enrollments, especially across state lines or overlapping managed-care programs, remain one of the **most persistent and underreported risks** in Medicaid administration.

Preventing such duplication isn't merely about avoiding audits; it's about building the **integrity backbone** of a modern, data-driven health system.

#### **Action Plan**

# 1. Establish Robust Data-Matching Protocols

Conduct monthly or quarterly reconciliations of Medicaid enrollee records against trusted external datasets, including:

- o USPS National Change of Address (NCOA) database for address validation
- o **Managed-care partner rosters** for membership duplication
- o State and federal vital records to identify deceased members
- o Interstate Medicaid databases, where available, to catch cross-state duplicates

## 2. Implement Proactive Cross-State Collaboration

Work with neighboring states' Medicaid offices to share anonymized datasets for duplicate detection.

In border regions, establish **reciprocal data-sharing agreements** or **regional fraud-prevention consortiums** to prevent patients from being simultaneously enrolled in multiple state programs.

## 3. Strengthen Internal Data Governance

Create a data governance framework that defines who owns data accuracy, how often datasets are reviewed, and what actions follow when discrepancies are found. Ensure that compliance, IT, and revenue-cycle leaders jointly oversee these reviews.

## 4. Document and Report All Investigations

Maintain transparent logs of all suspected or confirmed cases of duplication or fraud, detailing investigation steps and resolution outcomes.

This demonstrates proactive governance to auditors and regulators, turning potential risk into evidence of diligence.

## **Technical Solutions**

Technology can make fraud prevention systematic and scalable:

## Data-Quality and Address Verification Tools

Implement commercial tools like *Experian Data Quality* or *Pitney Bowes EngagementOne* to validate addresses and eliminate duplicates at the point of entry.

## Advanced Fraud-Analytics Platforms

Use systems like SAS Fraud Framework for Healthcare or Palantir Foundry to detect



unusual enrollment or billing patterns, such as multiple beneficiaries sharing identifiers or overlapping service utilization.

## • Interoperability-Ready Architectures

Upgrade EHRs and eligibility systems to align with **FHIR and HL7 standards**, ensuring that future integration with federal or regional fraud-monitoring systems will be seamless.

## • Identity Verification APIs

Integrate services like *LexisNexis InstantID* or *Socure* to verify identities in real time during patient intake. These can cross-reference government databases, credit history, and address records to confirm legitimacy.

# • Automated Audit Reporting

Build dashboards that automatically compile compliance evidence- how many duplicates were detected, how quickly they were resolved, and what preventive actions were implemented.

Automation doesn't just save time; it institutionalizes transparency.

## Interstate Collaboration: A Strategic Imperative

Duplicate enrollment and fraud do not stop at state borders, and neither should the solutions. Rural hospitals, especially those near border regions, are uniquely positioned to advocate for and pilot **interstate collaboration frameworks**.

Forward-thinking strategies include:

# Regional Data-Sharing Agreements:

Partner with hospitals and Medicaid offices in adjacent states to exchange de-identified enrollee data for duplication checks.

## • Participation in Multi-State Innovation Pilots:

Join pilot programs that test shared verification platforms under CMS innovation waivers or OBBB's technical-assistance initiatives.

## Standardization of Data Fields:

Advocate for harmonized eligibility data elements (e.g., NPI, address format, residency codes) across states to simplify verification.

By championing collaboration, hospitals can evolve from compliance participants to **policy influencers**, demonstrating to CMS what effective, cross-state governance can look like.

# **Governance and Oversight**

Fraud prevention must be embedded within a **structured governance model** that values both vigilance and learning.

## Establish a Fraud Prevention and Data Integrity Committee (FPDIC)

Include representatives from compliance, IT, patient access, and finance. This committee should meet monthly to review duplicate-detection reports, root-cause analyses, and remediation steps.

# • Adopt a "No-Fault First" Reporting Culture

Encourage staff to report inconsistencies without fear of blame. Errors are inevitable; cover-ups are costly.

A psychologically safe reporting culture ensures that issues are surfaced early and resolved efficiently.

## • Set Quantifiable KPIs



## Examples include:

- o Duplicate-detection rate (should decrease over time)
- o Average time to resolve flagged cases
- o % of verified enrolments without errors
- o Frequency of address validation updates

These KPIs can be reviewed by the compliance committee and presented quarterly to the board.

## **Operational and Cultural Dimensions**

Fraud prevention often begins not in software, but in **staff awareness and culture**. Rural hospitals should view their front-desk and billing staff as the **first line of defense**. They're often the ones who notice discrepancies- mismatched birthdates, inconsistent documentation, or repeat visits under slightly different identities.

Practical steps to build this vigilance include:

- Regular staff training on fraud indicators and reporting workflows.
- Easy-to-use flagging tools within registration systems.
- Incentive programs that recognize staff who identify and prevent potential fraud.

By embedding integrity into daily operations, hospitals can ensure that **every employee becomes a guardian of trust**.

# Strategic Perspective: Transparency as a Growth Strategy

In the age of data-driven oversight, transparency is no longer a defensive posture; it's a **growth** enabler.

Hospitals that demonstrate robust fraud-prevention systems attract confidence from funders, regulators, and even payers. When compliance officers and auditors see automated verification systems, live dashboards, and rapid response mechanisms, they interpret these as signs of operational maturity.

Moreover, transparency breeds opportunity:

- Hospitals with clean audit histories are prioritized for pilot programs and innovation arants.
- Funders are more willing to invest in organizations that can prove fiscal stewardship.
- Communities are more likely to trust institutions that show accountability for every public dollar.

By reframing fraud prevention as an investment in credibility, rural hospitals can shift the narrative from "avoiding penalties" to **earning trust and influence**.

## **Closing Thought**

Fraud prevention is not about suspicion; it's about stewardship.

In a healthcare landscape where every resource matters, hospitals that treat data integrity as a core value, not a compliance checkbox, will lead the next generation of rural transformation.

Every duplication prevented, every anomaly corrected, is not just a cost avoided; it's a reaffirmation that the system works, that care is delivered ethically, and that public investment is protected.

When integrity becomes systemic, transformation becomes sustainable.



# 9. Influence and Pilot State Transformation & Payment Strategies

## **Why This Step Matters**

At its core, the *One Big Beautiful Bill (OBBB)* is not only about compliance or funding; it is about **shaping the next decade of rural healthcare economics**.

The Rural Health Transformation Fund (RHTF) empowers states to experiment; to re-imagine care delivery, financing, and technology infrastructure for rural communities. For hospitals and health systems, this is the moment to stop waiting for change and start leading it.

Historically, rural providers have often been the *subject* of policy rather than the *shapers* of it. Payment models were written for urban systems and retrofitted to rural realities. OBBB flips that paradigm by inviting local participation; encouraging states to pilot new models for **sustainability**, **equity**, **and innovation**.

Hospitals that step forward as early partners in these pilots can directly influence how funds are allocated, how outcomes are measured, and how "value" itself is defined for rural care. In doing so, they move from implementers to *policy co-designers* — ensuring that reforms are not only compliant but *context-aware*.

#### **Action Plan**

# 1. Engage Actively in State Planning and Advocacy

Join RHTP advisory committees or state-level working groups.

Nominate hospital executives or clinical leaders to represent rural perspectives in shaping payment models and technical-assistance programs. Substantiate advocacy with evidence: bring data, not anecdotes.

# 2. Propose Targeted Innovation Pilots

Design pilot projects that address critical rural challenges while aligning with CMS and state priorities, such as:

- Telehealth and remote-monitoring ecosystems for chronic disease management.
- o Al-enabled population-health analytics to identify high-risk cohorts.
- Digital quality-reporting infrastructure to streamline compliance with HEDIS and FHIR-based metrics.
- Workforce-retention pilots linking training programs with service-bond incentives.

# 3. Prioritize Direct Rural-Hospital Grants and Cybersecurity Modernization

Advocate for state allocation streams that include direct-to-hospital infrastructure grants, particularly for:

- Cyber-risk mitigation and data-governance upgrades.
- o Cloud migration and EHR interoperability.
- o Tele-ICU and emergency-consult access.

## 4. Prepare for Real-Time Reporting and Transparency

Build internal systems now that can deliver quarterly performance dashboards to state agencies, encompassing clinical quality, financial utilization, and patient-engagement metrics.



This positions the hospital as a model partner ready for larger demonstration projects.

## **Technical Solutions**

To operationalize these initiatives effectively:

## • Telemedicine and Remote-Care Platforms

Deploy enterprise-grade solutions such as *Amwell, Teladoc Health,* or *MDLive* integrated with the hospital's EMR.

Include secure image transfer, e-consult scheduling, and device integration for vitals monitoring.

# • Advanced Analytics and Al

Use tools like *Microsoft Fabric, Google BigQuery,* or *Snowflake Healthcare Data Cloud* coupled with visualization layers (Power BI/Tableau) for real-time insights on population health and cost drivers.

## • Interoperability and FHIR Implementation

Partner with technology vendors to implement FHIR APIs, ensuring compliance with CMS 0057 rules and readiness for digital-measure submission.

## Payment-Model Simulators

Utilize actuarial or financial-modeling software (Milliman, SAS Analytics) to test different value-based arrangements- shared savings, global budgets, or hybrid models, before pilot rollout.

# **Emerging Trends to Watch**

OBBB pilots sit at the intersection of *technology, policy, and human capital*. Hospitals that recognize the convergence of these forces can position themselves ahead of the curve.

## 1. Data Interoperability as Currency

The ability to exchange clean, standardized data will become the single greatest differentiator in rural contracting.

Those prepared for FHIR-based interoperability will integrate seamlessly with state exchanges and payer networks.

## 2. Al and Predictive Health

Hospitals that invest now in Al-driven forecasting, predicting readmissions, workforce gaps, or supply-chain risks, will command higher negotiating power in future payment models.

## 3. Population-Health Collaboration

Expect regional coalitions that merge public-health agencies, hospitals, and community organizations into shared-data collaboratives for chronic-disease prevention.

## 4. Digital-Quality Measures and Real-Time Audits

Manual reporting will phase out. Digital submission of quality metrics will become the norm, making **data accuracy a competitive advantage**.

By aligning pilot initiatives with these trends, hospitals not only comply with today's mandates but **future-proof their business models** for the decade ahead.

# **Governance and Partnership Structure**

Innovation pilots succeed when governance is clear and inclusive.

## Establish a Pilot Steering Committee

Include leadership from finance, IT, clinical quality, and compliance.



Empower it to make funding decisions, oversee vendor partnerships, and track milestones.

# • Define Success Metrics Early

Co-create KPIs with state and payer partners; for example, reductions in avoidable ED visits, cost-per-member declines, or improved preventive-screening rates.

## • Ensure Transparent Data-Sharing Agreements

Use standardized Business Associate Agreements (BAAs) and Data Use Agreements (DUAs) that comply with HIPAA and 42 CFR Part 2.

# • Embed Community Representation

Invite local stakeholders, such as FQHC leaders, county health officers, or patient advocates, to sit on the advisory board. Their voices ensure that innovation aligns with rural realities.

When governance reflects both institutional rigor and community participation, pilots achieve something rare: legitimacy *and* momentum.

# Strategic Perspective: From Pilot to Policy

Participation in transformation pilots offers two layers of value: **learning and leverage**.

- **Learning:** Hospitals gain firsthand experience with new reimbursement mechanics, datareporting requirements, and technology stacks, equipping them for value-based contracting long before it becomes mandatory.
- **Leverage:** Early participation builds political and reputational capital. When states expand successful pilots, the initial participants often become *preferred implementers*, with first access to funding renewals and innovation partnerships.

In other words, today's pilot is tomorrow's policy.

Hospitals that position themselves as testbeds for reform will write the playbook others follow.

## **Operational Takeaway**

To maximize the benefits of participation:

- 1. Document every pilot's outcomes meticulously- financial, clinical, and social.
- 2. Publish or present results in state and national forums to strengthen thought-leadership credibility.
- 3. Convert pilot learnings into internal best-practice toolkits for scaling across departments or partner sites.

Each pilot thus becomes not a one-off experiment but a **building block in the hospital's long-term transformation architecture**.

## **Future-Facing Reflection**

The OBBB era represents a pivot point for rural healthcare leadership. Hospitals that wait for direction will remain at the mercy of external change. Hospitals that *co-create* direction, through pilots, policy input, and transparent reporting, will define the future contours of reimbursement, data use, and digital transformation.

As one rural CEO recently framed it:

"Compliance gets you in the door. Innovation keeps you at the table."

Rural healthcare's future will not be written solely in Washington or state capitals; it will be written in the **hospital boardrooms and community meetings where leaders decide to act boldly**. Those who seize that agency today will become the architects of a more resilient, equitable, and



intelligent rural-care ecosystem for generations to come.

## **Future Horizons**

The One Big Beautiful Bill (OBBB) is more than a funding act; it is a national mirror. It reflects our collective recognition that rural America, long overlooked in the healthcare modernization narrative, is not a peripheral chapter in the country's health story but its foundation.

The \$50 billion **Rural Health Transformation Fund (RHTF)** offers far more than financial aid. It offers a *mandate*, to reimagine, re-engineer, and rehumanize how healthcare reaches every corner of this nation. It is an invitation for leaders to rebuild trust where systems have eroded, to blend technology with compassion, and to create operational models that can endure beyond the political or economic tides of the moment.

## From Compliance to Competence

The first horizon of transformation is **competence**, not in the narrow sense of regulatory adherence, but in institutional mastery.

Hospitals that invest this period's funding wisely will emerge as data-driven, technology-enabled organizations capable of self-sustaining excellence.

- Their data infrastructures will support seamless interoperability- connecting care teams, payers, and patients across counties and states.
- Their **financial systems** will move from reactive reporting to predictive stewardship- using analytics to forecast and adapt rather than merely account.
- Their workforces will evolve from overextended to optimized- supported by automation, cross-training, and local talent pipelines.
- And their governance will mature- boards informed by dashboards, not anecdotes; decisions guided by insight, not instinct alone.

Compliance, in this new paradigm, becomes the *floor* of performance, not the ceiling. It ensures discipline, but transformation demands vision.

## From Competence to Connectivity

The second horizon is **connectivity**.

Rural healthcare has historically been fragmented; small hospitals and clinics working heroically, yet often in isolation. The OBBB era allows us to weave those fragments into **interconnected networks of care**, bound not by geography, but by shared data, trust, and purpose.

Imagine a future where a patient's record travels as seamlessly as their referral; where a diabetic in a remote town receives continuous care coordination through Al-enabled monitoring; where a single maternal-health dashboard connects local OB nurses to state specialists and Medicaid coordinators in real time.

This vision is not futuristic; it is feasible, *if* hospitals use today's funding to invest in the plumbing of tomorrow: interoperability frameworks, FHIR-enabled APIs, telehealth platforms, and population-health analytics.

Connectivity turns rural health systems from independent survivors into **collaborative ecosystems**; resilient, responsive, and regionally intelligent.

## From Connectivity to Continuity

The third horizon is **continuity-** the true measure of sustainable transformation.



Federal grants can build capacity, but only leadership can sustain it. Continuity requires that every decision made under OBBB, every technology upgrade, workforce expansion, or community partnership, be built with *longevity* in mind.

That means creating:

- Data governance models that outlast grant cycles.
- Workforce-development pathways that root talent locally.
- Revenue diversification plans that reduce dependency on any one funding stream.
- Cultural alignment that views change not as a disruption but as the organization's default mode.

Continuity ensures that transformation doesn't end when funding sunsets; it compounds.

## From Continuity to Credibility

The final horizon, and perhaps the most transformative, is **credibility**.

In the evolving healthcare landscape, credibility will be the currency that determines who shapes policy, who secures future funding, and who earns the trust of communities and partners alike. Hospitals that can demonstrate transparency, outcomes, and community impact will not just survive; they will **lead**. They will become *advisors to the state, incubators for innovation,* and *trusted collaborators* for national pilots.

Credibility is not granted by regulation; it is earned through **discipline**, **empathy**, **and evidence**. And in rural healthcare, credibility is contagious; one hospital's transformation inspires others, creating a ripple effect that lifts entire regions.

## The Leadership Imperative

The OBBB era calls for a new kind of rural health leader, one fluent in both *data* and *dignity*. Leaders who can speak the language of policymakers in Washington and, in the same breath, understand the heartbeat of a small-town clinic.

Leaders who can reconcile spreadsheets with stories, efficiency with empathy, and technology with trust.

These leaders will see compliance not as constraint but as **framework**, technology not as cost but as **amplifier**, and community not as burden but as **partner**.

It will be their courage, not just their compliance, that defines the legacy of this moment.

#### A Decade from Now

If OBBB succeeds, and it will, if stewardship matches ambition; the story of rural healthcare in 2035 will sound very different:

- Every patient, regardless of zip code, will have digital continuity of care.
- Every hospital will operate with data clarity and financial foresight.
- Every community will see its hospital not as a struggling relic but as a beacon of capability and compassion.

The One Big Beautiful Bill may have been born from necessity, but its legacy can be **rebirth**, of systems, of communities, and of confidence in the idea that healthcare in America can be both equitable and excellent.

## **Final Reflection**

In the end, transformation is not about technology, regulation, or even funding. It is about **trust**- the trust that when we design systems grounded in integrity and empathy, we can heal more than patients; we can heal the institutions that serve them.



For rural hospitals, the OBBB is not a rescue plan; it is a renaissance. And for the leaders bold enough to embrace that truth, the horizon is not compliance, not survival, but **legacy**.

# **Appendices: Implementation Templates & Reference Resources**

These appendices translate the OBBB strategy into actionable frameworks, toolkits, and templates for implementation. They are designed to help hospitals operationalize compliance while keeping an eye on long-term transformation and sustainability.

# Appendix A: CMS Rural Health Transformation Fund (RHTF)

#### Introduction

The CMS Rural Health Transformation Fund (RHTF) is a landmark **\$50 billion initiative** created under Section 71401 of P.L. 119-21, with a clear purpose: to modernize rural healthcare by investing in access, infrastructure, workforce, technology, and fiscal resilience. Funds are distributed to states through a single, comprehensive five-year award cycle, with each state required to submit a **Rural Health Transformation Plan (RHTP)**.

This program is not merely a funding stream — it is an opportunity to re-engineer the structural foundations of rural health.

## **Eligibility and Requirements**

Each state may submit one application that addresses:

- Access to hospitals and providers in rural areas
- Strategies for improving health outcomes
- Use of technology and chronic-disease prevention initiatives
- Cross-sector partnerships and collaborative models
- Workforce recruitment, training, and retention
- Data- and technology-driven solutions for financial sustainability
- An evidence-based analysis of closure risks and service reductions

Applications must certify that funds will **not** be used for Medicaid non-federal share expenditures. States must select **at least three** allowable activity categories, such as technology upgrades, workforce initiatives, prevention programs, or technical-assistance deployment.

Administrative costs are capped at 10 percent.

#### **Funding and Timelines**

Total Program Amount: \$50 billion

• State Awards: Estimated \$500 million – \$2 billion per state

Availability: FY 2026 – 2030

#### **Key Milestones**

| Date                | Action                                        | Responsible Entity |
|---------------------|-----------------------------------------------|--------------------|
| Early-Mid Sept 2025 | Attend CMS orientation webinars               | State agencies     |
| Mid Sept 2025       | Download Notice of Funding Opportunity (NOFO) | State agencies     |



| Sept-Oct 2025  | Develop and finalize RHT Plan       | States + partners  |
|----------------|-------------------------------------|--------------------|
| Early Nov 2025 | Submit single application           | State              |
| Dec 31 2025    | CMS announces awards                | CMS                |
| FY 2026 – 2030 | Implementation & progress reporting | States + hospitals |

# Appendix B: HRSA Rural Health Care Services Outreach Program

The HRSA Rural Health Care Services Outreach Program complements OBBB by funding community-based innovation. It supports projects that expand primary care, prevention, and chronic-disease management through collaborative service models.

Eligibility: Nonprofit hospitals, health centers, clinics, local governments, or academic institutions with in rural areas, partnering at least two other organizations. Award Range: \$250 Κ \$300 K Up to per year for four years. Priority Tracks: Heart disease, cancer, chronic respiratory disease, maternal health, substance use, and other major causes of rural morbidity.

## **Timeline Summary**

| Date                | Action                 | Responsible     |
|---------------------|------------------------|-----------------|
| Dec 2024            | NOFO issued + webinar  | HRSA            |
| Jan 27 2025         | Application deadline   | Applicant       |
| Apr 1 2025          | Decision notification  | HRSA            |
| May 2025 – Apr 2029 | Project implementation | Award recipient |

## **Appendix C: Claritev Rural Health Grant**

The Claritev Rural Health Grant adds a philanthropic dimension to rural transformation, enabling hospitals and clinics to expand community outreach, education, and screening services.

- Eligibility: Members of the Claritev provider network (acute care, RHCs, or FQHCs).
- Funding: Up to \$40 K per year.
- **Purpose:** Service expansion, patient-education initiatives, innovation pilots.
- Timeline: Applications open late fall; awards announced in spring.

# **Funding Synergy**

Strategic alignment among **OBBB** (federal), **HRSA** (programmatic), and **Claritev** (philanthropic) resources enables hospitals to build layered, durable capacity rather than isolated projects.

When these streams are bundled, infrastructure built with federal dollars can be sustained long after initial grants end, a hallmark of fiscal maturity.

# **Appendix D: Sample Compliance Dashboard Structure**

Dashboards and workflow automations are powerful only when governed effectively.



Every compliance tool should have:

- A clearly assigned data owner
- Board or C-suite oversight
- Active review of audit logs; not just their creation

## **Example Dashboard Elements**

| Area               | Recommendation                               | Solution                |  |
|--------------------|----------------------------------------------|-------------------------|--|
| Grant Fund Usage   | Real-time dashboards (Power BI/Tableau)      | Auto-email triggers for |  |
|                    | integrating SAP/Blackbaud fund-tracking;     | over/under-use.         |  |
|                    | monthly reconciliations + alerts.            |                         |  |
| Eligibility Checks | Quarterly automated checks (Change           | BI widget tracking      |  |
|                    | Healthcare) against Death Master File, NCOA, | exceptions and          |  |
|                    | state vital records. resolution times.       |                         |  |
| Provider Screening | Automated screening                          | Middleware updates      |  |
|                    | (ProviderTrust/VerityStream) tied to HR      | dashboards with         |  |
|                    | system. pass/fail outcomes.                  |                         |  |
| Redeterminations   | Automated patient reminders via              | Tableau/Power BI        |  |
|                    | CRM/patient portal; dashboard KPIs for       | tracking                |  |
|                    | renewal rates.                               | success/failure         |  |
|                    |                                              | metrics.                |  |
| Community          | Digital workflows (Formstack/Jotform) with   | Exportable CMS/state    |  |
| Engagement         | timestamped audit trails.                    | reports.                |  |
| Audits & Appeals   | Case-management tracking (NAVEX Global,      | Trend widgets +         |  |
|                    | DocuSign CLM) for open/closed issues.        | responsibility mapping. |  |

# Appendix E: Vendor / Resource Directory – Implementation Guidance

# Financial & Grant Compliance

**Blackbaud, SAP, Workday** – assign fund codes to OBBB expenditures, standardize naming conventions, and schedule quarterly validation reviews.

#### **Eligibility & Patient Intake**

**Change Healthcare, LexisNexis, Redox** – automate eligibility and identity checks during registration and quarterly audits.

## **Credentialing & Provider Screening**

**ProviderTrust, VerityStream, Symplr** – integrate with OIG, NPDB, and state boards; automate batch checks and dashboard reporting.

## **Document Management & Workflow**

**DocuSign, Ironclad, Formstack, Jotform** – template all OBBB documents; train staff in secure esubmission; maintain seven-year audit logs.

## **Address Hygiene & Fraud Analytics**

Experian, Pitney Bowes, SAS Fraud Framework – embed monthly address verification, duplicate



detection, and fraud-pattern alerts.

# **Data Dashboarding**

**Power BI, Tableau, NAVEX** – create role-based dashboards; define update cadences and review protocols.

# Appendix F: RHTP Strategy & Influence Checklist

| Focus Area      | Recommendation                         | Solution                         |  |
|-----------------|----------------------------------------|----------------------------------|--|
| Data Pre-       | Use standardized templates to compile  | Assign Health Informatics lead + |  |
| Collection      | ED visits, payer mix, workforce data.  | secure cloud workspace.          |  |
| Stakeholder     | Maintain living maps of coalition      | Project tool (Asana/Trello) +    |  |
| Mapping         | members + advocacy contacts.           | communication calendar.          |  |
| Gap Analysis    | Conduct annual SWOT covering service,  | Incorporate results into RHTP    |  |
|                 | staff, IT, and finance.                | updates.                         |  |
| Pilot Proposals | Follow standard template (goals, KPIs, | Repository + team review         |  |
|                 | statutory alignment).                  | cycles.                          |  |
| Cost/Benefit    | Use ROI calculators and expert         | Centralized supporting docs for  |  |
| Modeling        | consulting.                            | submission.                      |  |
| Timeline        | Publish internal deadlines two weeks   | Automated reminders + review     |  |
| Management      | ahead of CMS/State dates.              | workflows.                       |  |

## **Looking Beyond 2030**

While meeting today's OBBB milestones is essential, true resilience requires designing compliance processes that **adapt** to evolving regulations, expanded interoperability, digital quality reporting, and Medicaid modernization.

This forward-planning mindset ensures that hospitals aren't just compliant; they're future-ready.

# Appendix G: Editable Policy Templates & Workflow Solutions

| Policy Area        | Recommendation Solution                          |                               |  |
|--------------------|--------------------------------------------------|-------------------------------|--|
| Eligibility        | Mandate quarterly automated                      | NAVEX/CompliSpace             |  |
| Redetermination &  | eligibility reviews; guarantee written           | template + workflow script.   |  |
| Disenrollment      | notification + 30-day response                   |                               |  |
|                    | window.                                          |                               |  |
| Provider Screening | ng Standardize OIG/NPDB/death-file Credentialing |                               |  |
| SOP                | screening with documented sign-offs.             | checklist + quarterly review. |  |
| Grant Fund         | Assign unique tracking codes to every            | SAP/Blackbaud flows +         |  |
| Documentation      | OBBB expense.                                    | monthly spot checks.          |  |
| Community          | Use Formstack/Jotform for digital                | Pre-populated fields +        |  |
| Engagement Records | workflows and audit exports.                     | archived audit trail.         |  |



| Address Hygiene      | Require monthly national address       | Experian/Pitney integration |  |
|----------------------|----------------------------------------|-----------------------------|--|
|                      | verification + change logs.            | + review sign-off.          |  |
| Internal Audit Cycle | Conduct quarterly internal + annual    | Schedule in PM tool +       |  |
|                      | external audits. document corrections. |                             |  |
| Patient Assistance   | Offer scripted calls + in-portal       | CRM tracking of resolution  |  |
| SOP                  | guidance for complex cases.            | times.                      |  |
| Incident Logging &   | Digitally log all appeals and response | Ironclad/NAVEX automated    |  |
| Appeals              | SLAs.                                  | tracking.                   |  |

# Appendix H: Reporting Calendar

| Frequency         | Task / Report          | Responsible    | Recommendation               |
|-------------------|------------------------|----------------|------------------------------|
| Quarterly         | Eligibility & Provider | Compliance     | Automate exports + board     |
| (Jan/Apr/Jul/Oct) | Screening Reports      | Lead           | review.                      |
| Monthly           | Dashboard & Audit Log  | CFO /          | Auto-push data to            |
|                   | Updates                | Compliance     | dashboards with workflow     |
|                   |                        |                | audit.                       |
| Ongoing           | Redetermination        | Patient Access | CRM automation +             |
|                   | Reminders / Doc Logs   | Team           | checklists.                  |
| Annual            | Grant Compliance       | CFO /          | Templated report export +    |
|                   | Summary Report         | Compliance     | audit committee review.      |
| State App Window  | Data Package / Pilot   | RHTP Lead      | Internal review meetings +   |
| (Pre-Dec)         | Proposal               |                | digital submission tracking. |

# **Appendix I: Penalty Mitigation Roadmap**

| Focus              | Recommendation                              | Solution                   |
|--------------------|---------------------------------------------|----------------------------|
| Early Completion   | Set internal deadlines 14 days ahead of     | Escalate delays to C-suite |
|                    | official dates.                             | immediately.               |
| Workflow           | Target all manual steps for next-cycle      | Annual audit of workflow   |
| Automation         | automation.                                 | gaps.                      |
| Digital Audit Logs | Maintain centralized, encrypted storage (7+ | Annual restore test for    |
|                    | years).                                     | retrievability.            |
| Rapid Response     | Create small cross-functional team          | 24-hour incident SOP +     |
| Teams              | (compliance, IT, HR, finance).              | table-top drills.          |

By operationalizing these policies and templates, hospitals can transform OBBB compliance into a continuous-improvement system; one that not only safeguards funding but strengthens organizational agility and resilience.



# **Final Perspective**

The appendices are not afterthoughts; they are the *executional backbone* of transformation. Each checklist, workflow, and dashboard described here turns vision into measurable progress. In adopting these frameworks, rural hospitals position themselves not simply as funding recipients but as **architects of enduring systems**; systems that will define the next generation of equitable, technology-driven rural healthcare.

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